

Consulting & Design Services

Our experienced designers and stylists can help you create your dream in real life.

Consulting - How it Works & What It Includes?

- ❖ Every potential customer whether you are buying or renting for \$1 or \$1,000 is entitled for one absolutely **FREE Consultation Session**.

We prefer to have these sessions in person, over skype or on the phone. If absolutely necessary we will do it over an email or chat session. A representative will call or email you in order to set up time for this session.

During this session a representative from our company will talk to you about the services and products that you are interested in. We will find out more about you and your event, and also try to get a feeling of what style you are interested in and what items you might need.

You are encouraged to ask any questions you might have and express any concerns.

It is also a great time to go over your quote request if you submitted one.

This Session usually takes anywhere from 30 minutes to an hour. A representative will never cut you short if the time ran out. In essence this session can last as long or as short as you prefer. We have had sessions that lasted over 3 hours. Usually during such long sessions a representative is able to show some samples or do some initial drawings.

- ❖ Follow Up - **FREE**

In the next 48 hours you should expect a call or an email from us. We will summarize everything that was discussed, attach any documents such as quotes, sketches and suggested items to buy or rent, or photos of the color schemes.

We love Pinterest as an inspiration so we might suggest you check out one of our boards to see if we are going in the right direction.

- ❖ Unlimited Consulting Sessions – **FREE**

By now if you do not love our representative and their ideas we must be doing something wrong!

If we do not hear back from you after the Follow Up a representative will email you to find out if we can be of more help. If you simply decided to go with another company, design your own, or forget the event all together – no foul no harm. We will not bother you again.

If however, you have more questions, we are here to answer them all!

At this time if you are interested in pursuing an order with Rituska Inc for purchase or rental but simply not sure of the exact items and would like to keep working with our consultant to handpick just what you want, we will ask you to pay \$50 per any following session. I did mention they are FREE though, didn't i? That's right, while we will charge you \$50 per session, once you place an order all of this charges will be used as credit towards your order.

You can have as many **FREE** Consulting Sessions as you like, and have them last as long as you like, before and after you place the order, as long as you do place one.

If however, you choose not to place the order after more than one Consulting Session, we will keep anything you paid for consulting sessions as credit for future orders for 24 months.

❖ During your **FREE** Consulting Sessions

You can customize existing products with the stylist, they will advise you on better color and material choices and they will send you samples in your colors.

You can discuss the amount of each item you need, and our experienced consultants will help you calculate everything from centerpieces to number of forks.

Make changes to existing orders.

Ask unlimited amount of Questions.

Design Services - How it Works & What It Includes?

❖ If after your **FREE** Consulting Service session you want more of
...well **YOU**.

This is truly the service to create one of kind, once in a life time events!

Theme parties, carnivals, holiday celebrations, or simply something that you cannot find anywhere but just keep seeing in your head.

Our designers are the same people who create the beautiful one of a kind art pieces that will adorn your event.

We have done everything from Bollywood to Cherry Bloosome events, want to mix this two together? Why not?

Intercultural weddings are amazing, mix the best of ALL words!

Want glamour and rustic? Who says you can not have it all?

What if what you see on our website is just not quiet there, and instead of just getting random pieces and having to put it all together you would like someone to style your whole event, pick all of your items and simple create your dream?

Well you are in luck! We can do that for you! All you need to do is tell your Consultant that you would like to schedule a Design Services Appointment.

❖ First Design Services Appointment – **FREE**

We will call you to schedule this appointment. We prefer to have this appointment in person or on Skype, however phone will do if you have access to your email.

Prior to the appointment we will ask you for a \$500 one time only payment. Wait, again! I said **FREE!** That's right, just as with Consulting Services once you place your order, this amount will be applied as a credit towards it.

Each appointment will last for at least one hour. Your one time payments allow you to have 16 appointments. Weird number right? Well nothing is done without a reason.

During your first appointment you will get to know your Designer, he or she will already have an idea of your likes and will present you with some ideas, where you can brainstorm on the styles.

As a follow up for each appointment, you will receive a proof sketch by hand or in Photoshop format of what the Designer thinks is the best fit for your event. You will receive up to 15 proofs(for each but your last appointment), till you approve one! Everyone wants you to love the very first one, but it's not always the case. A regular customer goes through at least 3-5 proofs prior to being completely happy about one. Some people just want to see other options, others have hard time deciding, and some just want to make sure they do not miss out.

After each proof a new meeting will be set up with your Designer to discuss likes and dislikes, looks at samples and swatches, till you arrive at LOVES.

Rituska Inc 532 Beall Ave Rockville , MD 20850 info@rituskainc.com 301-503-9488

Once the proof is approved, the Designer will create a floor plan based on your venue. Once that is also approved, you will be quoted a price and once contract is signed, the creating process will begin!

We guarantee that your finished product will look EXACTLY like what we designed- if it doesn't we will refund you every penny you have paid for the Design Service.

What are you waiting for now? Call us today to schedule your first **FREE** Consultation.